



# MILLENNIUM HOTEL CHRISTCHURCH

## MILLENNIUM HOTEL CHRISTCHURCH ENVIRONMENTAL SUSTAINABILITY PRACTICES

### STATEMENT

At Millennium Hotel Christchurch we recognise that our business and our activities have an impact on the environment in which we operate, and that it is our responsibility to take steps to achieve sound environmental performance.

### RECYCLING

#### Guest and Guest Room Recycling

- Ability for guests to recycle glass, plastics and paper from their accommodation rooms.
- All in-room magazines such as Sky TV and Air NZ Kia-Ora are recycled each month.
- Bathroom amenities plastic bottles are recycled.
- Half toilet rolls and tissue boxes are not disposed of but are donated to charity.

#### Hotel Recycling

- Tin, glass, plastic, paper, cardboard is all collected in recycle bins at the back of the hotel and collected daily for recycling.
- All food waste is collected in special bins which are transferred twice a week to a MAF (Ministry of Agriculture and Fisheries) approved piggery.

#### Administration/Back of House

- All administration and back of house areas have been provided with separate paper bins in addition to their rubbish bins and are held responsible for the proper disposal on paper in the larger recycling receptacles made available.

### WASTE

#### Guest Rooms

- To reduce waste, recycling is offered and promoted.
- Use of recycled paper rubbish receptacle liners instead of plastic bags.
- Bathroom amenities plastic bottles are recycled rather than included in waste.
- The availability to purchase, a cloth shopping bag, through the in-room mini-bar.
- Provide permanent glass coasters for glasses eliminating need for plastic wraps or paper coasters.

### Administration

- Reduce paper usage through the introduction and use of double sided printers.
- Encourage the viewing and storage of soft copies versus hard copy.
- Accounts offered to clients by email, particularly overseas and/or large accounts.

### Hotel

- Separate all food and non food wastes, recycle all recyclable items and dispose as rubbish only what is remaining as rubbish. Provide suitable receptacles and information around the hotel that encourages and enables appropriate disposal.

## **ENERGY CONSUMPTION**

### Guest Rooms

- Guests who are staying more than one night are given the opportunity to decline a room service by placing the green door card on their door handle. This reduces energy consumption in servicing the room and also provides important funds to the hotels nominated environmental cause, Untouched World Charitable Trust, with a percentage of these savings passed on.
- The reduced changing of linen, and therefore energy consumption and materials, is encouraged by (1) reversing the default of our change policy and (2) providing the option through information promoted in the rooms.
- Eco-bulbs are used in all lamps and lighting in the rooms and through the corridors.
- Guests are encouraged through information promoted in the room to turn off air conditioning, appliances and lights when not in the room.

### Administration

- The introduction of sensor (day/night or movement) lighting in stairwells, service rooms and back of house areas that are not used on a consistent basis and that do not pose health and safety risk.
- In other back of house areas, including offices, lights are required to be switched off before exiting, even for a short period, as are computer screens.
- Eco-bulbs are utilised everywhere that is possible throughout all areas of the hotel.

## **INVENTORY AND SUPPLIES**

- Free Trade coffee beans used in the lounge's espresso machine
- Room card keys are made from recyclable plastic
- 50% recycled photocopy/printer paper
- 100% recycled paper bin liners for guest rooms and back of house
- Recycled paper hand towels in staff and guest facilities
- Eco-bags used as rubbish bags for waste
- Marker pens all made from recycled plastics
- Eco-friendly toilet paper and tissues

## **TRAINING AND SUPPORT**

- All staff commencing employment at Millennium Hotel Christchurch are required to attend a 4 hour induction training. Our commitment to environmental sustainability and our practices are now included in this session.
- Presentation commissioned by Millennium Hotels and Resorts, and then presented, on the 'Hospitality Industry and Environmental Sustainability' by Landcare Research for Millennium Hotels and Resorts employees.

## **ENVIRONMENTAL ACTIVITY IN THE COMMUNITY**

- Supporter and participant in 'EarthHour', an annual global campaign to draw attention to global warming by switching off the lights and any non essential appliances for an hour.
- Half used toilet rolls and tissue boxes are donated month about alternatively to Womens Refuge and Cholmondeley Home for Children.
- Unclaimed (after 3 months) lost property, along with rejected bedding, linen and bathrobes, is donated month about alternatively to the Salvation Army and the City Mission.
- Hotel partner to the Untouched World Charitable Trust and their nationally and internationally renowned environmental programmes of activities centered on education, environmental, social, cultural and community issues. The hotel provides important funds to the Trust from the 'Green Door' service card option available to guests, and from donations. The hotel also provides profile opportunities to our national and international audience, and sponsors staff participation in the Trusts programmes. More information is available in this section of your in-room compendium and on their website <http://www.untouchedworld.com/charitable-trust/Information/>

## **COMMUNITY SUPPORT**

### Statement

- Millennium Hotel Christchurch has a strong sense of commitment to the community. The hotel is an ongoing major sponsor of the Canterbury Cancer Society, along with a large number of charitable trusts, good causes and local community organisations.

### Sponsorships

- The Canterbury Cancer Society – Major Sponsor, to a number of their key fundraising events including their Annual Ball, Chandon Supper Club, and Daffodil Day.
- The Isaac Theatre Royal – Major Sponsor to their 'Fronting Up' project to raise funds to refurbish the façade.
- The Christchurch Cathedral – Sponsor for the Antarctic Service
- Life Education Trust – Sponsorship with support of prizes for their fundraising auction and support for the function
- Koru Care – Sponsorship with support of prizes to their charity auction
- KidsCan Charitable Trust – Sponsorship with support of prizes to their fundraising

- Christchurch Naval Memorial Fund – Sponsorship with support of prizes to their fundraising dinner
- Child Cancer Foundation - Sponsorship with support of prizes to their fundraising
- Lions Foundation - Sponsorship with support of prizes to their fundraising
- Kiwanis Charitable Trust - Sponsorship with support of prizes to their fundraising
- 8 local schools and Kindergartens - Sponsorship with support of prizes to their fundraising
- 3 local sports clubs - Sponsorship with support of prizes to their fundraising
- 3 Individual cases of hardship - Sponsorship with support of prizes to their fundraising

## **SMOKE-FREE POLICY**

### Statement

- Millennium Hotel Christchurch is committed to providing its guests, associates and employees with a completely smoke-free environment. As at the 1<sup>st</sup> January 2009, the entire hotel, including private accommodation rooms, along with public areas, restaurants and bars, will all be designated non-smoking.